

Peter Kemble

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Objective

A position in Systems Administration of SMS / SCCM, OS and application delivery, and scripting technologies where I can bring together automation and logic, reducing overhead costs and employee hours spent on single time-consuming tasks.

Skills

- Systems Administration of both SMS 2003 and SCCM.
- Group Policy design and administration in an Enterprise environment.
- Advanced troubleshooting of all Windows Operating Systems and modern PC hardware.
- Windows Deployment Development and Administration.
- Active Directory administration and maintenance.
- 2 years experience with VBScript technologies and .NET programming.
- 10 years of experience with TCP/IP based networks.
- 2 years experience with OS X.
- 4 years experience with major Linux distributions.
- 12 years experience of technical customer support.

Experience

**Massachusetts Institute of Technology: Cambridge, Ma
Center for Environmental Health Sciences**

[6.2009 – Present] *The Center for Environmental Health Sciences is a nationally funded research laboratory employing upwards of 40 researchers and post-doctoral students.*

IT Staff – Center for Environmental Health Sciences (CEHS)

- Administration and initial restructuring of 2 Windows servers and 3 lab PCs as part of the "WinAthena" domain at MIT.
- Monitoring deployment of both automatic and non-automatic Windows updates to machines both on and off the WinAthena domain.
- Linux webserver administration (CentOS,) including PHP, MySQL, and Apache services for 3 major Center websites.
- Design and maintain multiple MySQL databases, and several PHP applications tied to those databases.
- Monitoring and support of the Tivoli Storage Manager application across the department's 50+ computers.
- Consulting in the purchase of new laboratory PC equipment.
- Troubleshooting and repair of any PC issues concerning lab equipment, or Center member's personal computers.
- Assisting in large poster print jobs.

Shawmut Design and Construction Boston, MA

[3.2006 – 4.2009] *A mid-size construction management firm of 800+ employees with several offices and job sites nationwide.*

Desktop Architect / Technical Lead

- Active participant and project lead in several IT projects including the tasks listed below.
- Maintained PC Health through monitoring and deploying Microsoft security updates and maintaining software compliance for 1000+ PCs.
- Active Directory and Group Policy administration of settings and security at an enterprise level.
- Designed, Implemented and Administered SMS 2003 SP2 and SCCM including building and maintaining 2 child sites and 1 central site.
- Directly responsible for the maintenance and design of 4 production level Windows 2k3 servers housing SCCM and Microsoft Deployment technologies.
- Designed, Implemented and Administered Shawmut's PC imaging infrastructure using Windows Deployment Services and Microsoft Deployment Toolkit 2008.
- Designed and built several base images for new PC deployments and rebuilds reducing PC build times by 80%.
- Developed several small .NET and HTA / VBScript applications to streamline internal processes.
- Repackaged several 3rd party applications, and re-engineered Microsoft installation packages (.msi files) for company-wide deployments via SCCM.
- Acted as an escalation for Tier 2 frontline support.
- Provided remote site support including setup of small TCP/IP based networks, Cisco VPN devices, and shared printers.
- Planned and carried out the systematic upgrade / compliance check of 200+ systems over a 3 day off-site project involving remotely located Superintendents.

The MathWorks, Inc

Natick, MA

[3.2002 – 3.2006] *Makers of MATLAB, SIMULINK and other technical computing software used in multiple engineering industries, the MathWorks is a larger company with several international offices.*

Desktop Support III

- On site Technical, help desk and Customer support for a company of 1200+ local and international employees.
- Support and maintenance of a Windows based environment, in addition to 500+ Linux machines of varying distributions.
- Administration of new hire IT tasks.
- Documentation of department processes and technical articles.
- Nortel PBX administration.

Customer Service Specialist

- Providing technical support for the installation and licensing for our software products to worldwide clients.
- Resolving issues with third-party FlexLM License Manager software used to license MATLAB and Simulink.

- Initiating and performing many personal side projects and teamwork involving the facilitation of installing and licensing our software in order to improve customer satisfaction.

Blue Cross Blue Shield of MA

Quincy, MA

[9.2001 – 2.2002] *A large multi-office Healthcare provider for the state of Massachusetts with over 2000 employees in 4 locations around the city of Boston and outlying suburbs.*

Desktop Engineer (contracted. by Concordant, Inc.)

- Aided in office space moves spanning 4 independent buildings.
- Working within a team of 3 other techs in order to plan minimal user downtime.
- Setting up user applications on a need by need basis.

University of Hartford Libraries

Bloomfield, CT

[5.1996 – 8.2001] *The Library system at the University of Hartford contains two libraries, Mortensen Library and Allen Music Library. The libraries employee roughly 40 people for the university's 5000+ students.*

Evening Coordinator / Desktop Support

- Oversaw the Allen Music library's evening operations, including employee scheduling, class reserve holdings, library web pages, and PC systems.
- Management of periodicals database including compiling and processing circulation and web page statistics.
- Implementation of RealNetworks streaming media server, including initial testing, encoding, performance testing, documentation, and final web authoring of internal University streaming media.
- Actively participated on many committees concerning library issues, aiding in improving the usability of library common areas and web sites.
- Installation, maintenance and troubleshooting of all PC systems in the University libraries.

Education

November 2007

CompuWorks

Boston, MA

- Managing Microsoft Systems Management Server 2003; 2956B

April 2005

Global Knowledge

Burlington, MA

- UNIX II; Advanced Commands, Tools, and Utilities

1995-2001

University of Hartford

Bloomfield, CT

- Hartt School of Music, Bachelor of Music; Cum Laude

References

Available upon request.